



General rental conditions Campsite « La croix du sud »

The reservation only becomes effective after the written consent of the company and is not transferable. The number of people shown corresponds to the maximum occupancy. No installation on the site is authorized.

Check-in at the reception should be between 16:00 and 19:30. We ask you to settle your stay on the day of your arrival. A deposit of €200 is required for the rental of your rental. It can be delivered by either check or credit card imprint. It will be returned to you on the day of your departure after inventory has been taken, or sent by post if you leave outside reception opening hours.

A late arrival must be reported two days before arrival.

Departure is between 9:00 and 10:00 in the morning. Remember to make an appointment with our reception the day before.

In the event of a late arrival without notice from the tenant, the campsite will keep the allocated rent for a maximum period of 24 hours, after which the campsite will be free to dispose of it and will not provide any refund.

Only cancellations due to COVI D 19 will be refunded, upon presentation of a medical certificate and deductions from the administration costs of €15.

A safe is available to you in your rental property, but we decline any responsibility for the valuables and personal items of the renter found therein.

Swimming trunks are compulsory in the pool. Swim shorts are strictly forbidden.

Animals must be kept on a leash, supervised and sleep in a basket.

You can find rubbish bags for your animals free of charge at reception, feel free to grab them yourself. Selective sorting must be applied.

Towels and bed linen are not included in the rental price.

Offer in low and middle season: 14 nights = 12 nights

Tel: +33 (0)494 55 51 23 / +33 (0)6 09 72 96 50
www.campingramatuelle.com / crisdelacroix@orange.fr
CD 93, 6798 route des plages – 83350 Ramatuelle

Rules of procedure

1. Conditions of Admission and Residence

In order to enter, settle down or stay on the site of the "La Croix du Sud" campsite, located at 6798 routes des plages, 83350 RAMATUELLE, you must be authorized by the manager, manager or his representative. The latter is responsible for ensuring that the campsite is in good order and that these house rules are observed.

Staying at the campsite means that you accept the provisions of these house rules and undertake to comply with them.

2. Police formalities

Minors who are not accompanied by their parents or previously authorized in writing by those responsible are not allowed to enter the site.

Pursuant to Article R.611-35 of the Code on the Entry and Residence of Aliens and the Right to Asylum, the manager must have the customer of foreign nationality fill out and sign an individual form from the police upon arrival. In particular, the following should be mentioned:

- First and last name
- The date and place of birth
- The nationality
- The habitual residence.

Children under the age of 15 may be listed on a parent's record card.

3. Facility

The outdoor shelter and associated equipment must be set up at the specified location in accordance with the instructions given by the operator or his representative.

4. Reception

From April 8th to October 9th, open every day from 09:00 to 13:00 and from 14:00 to 20:00.

At the reception you will find all the information about the services of the campsite, information about refueling, sports facilities, the tourist riches of the area and the various addresses that might prove useful.

A system for collecting and processing complaints is available to customers.

5. Display

These rules of procedure are posted at reception and are handed out to every customer on request. For classified campsites, the classification category is displayed with the indication tourism or leisure and the number of tourism or leisure pitches.

The prices of the various services are communicated to customers under the conditions established by order of the Minister in charge of consumption and can be consulted at reception.

6. Conditions for arrival and departure

Customers are asked to inform reception of their departure the day before. Customers have the option of making their deposit of €200 either by check or direct debit (uncashed). Customers wishing to leave before reception opening hours must contact the Management to agree together the conditions for early departure.

The check can be sent by post, the bank impression can be deposited without the customer being present, both are returned after the outgoing inventory has been completed.

7. Silence and noise

Customers are asked to avoid all noise and loud conversations that may disturb their neighbors. Sound devices must be set accordingly. Door and trunk locks should be as inconspicuous as possible.

It is strictly forbidden to let pets loose inside the facility, as well as in the accommodation, in the absence of their owners, who are civilly responsible for them.

The manager ensures the tranquility of his customers by setting times when absolute silence must prevail. Absolute silence must prevail between 11:30 p.m. and 6:00 a.m.

8. Visitors

Upon authorization by the manager or his representative, within the limits of the establishment, visitors may be admitted to the campsite under the responsibility of the campers who receive them. The services and facilities are then accessible to them. Visitor cars are strictly forbidden on the campsite.

9. Traffic and parking of vehicles

Within the campsite, vehicles must drive with a speed limit of 10 km. Traffic is allowed from 07:00 a.m. to 10:30 p.m.

Only vehicles belonging to the campers who live there are allowed to drive on the campsite. All other vehicles must be parked in the designated visitor car park.

Parking is strictly forbidden on the pitches usually occupied by accommodation, unless a pitch has been made available for this purpose. Parking must not obstruct traffic or prevent the installation of newcomers.

Electric vehicles cannot be charged on the campsite pitches and must use the charging points provided for the purpose.

10. Equipment and appearance of the facilities

Everyone is obliged to refrain from anything that could affect the cleanliness, hygiene and appearance of the campsite and its facilities, including the sanitary facilities.

It is forbidden to throw waste water on the ground, gutters or vegetation.

The waste water is to be emptied by the customer into the facilities provided for this purpose. Household rubbish, rubbish of any kind, papers, must be put in the rubbish bins.

Washing outside of the designated containers is strictly prohibited.

If necessary, the laundry can be dried in the shared dryer. However, it is tolerated in the vicinity of the accommodation until 10 a.m., provided that it is discreet and does not disturb the neighbors. It should never be made from trees.

Planting and floral decorations are to be respected. It is forbidden to hammer nails into trees, cut branches, create plantations. It is not permitted to demarcate the location of a facility by your own means or to dig up the ground. Any repair of damage to the vegetation, fences, grounds or facilities of the campsite is the responsibility of the person in charge.

The pitch used during the stay must be kept in the condition in which the camper found it when entering the site.

Security

A. Fyer

Open fire (wood, charcoal, etc.) is strictly forbidden. Stoves should be kept in good working order and not used in hazardous conditions. In the event of a fire, notify management immediately. Fire extinguishers can be used if necessary. You will find a first aid kit at the reception.

B. Theft

The management is responsible for objects left in the office and has a general duty of surveillance of the campsite. The camper remains responsible for his own establishment and must report the presence of suspicious people to the manager. Customers are asked to take normal precautions to protect their equipment.

- Games and swimmingpool

No violent or disruptive game may be organized near the facilities and in the swimming pool. Children must be under the supervision of their parents.

- **Dead garage**

This applies above all to residential buildings during the closure period (see apartment rental agreement).

- **Violation of the rules of procedure**

In the event that a resident disturbs the stay of other users or does not comply with the provisions of these regulations, the manager or his representative may, if he deems it necessary, request him orally or in writing to end the disturbances...

In the event of a serious or repeated breach of the Rules of Procedure and after a reminder by the Managing Director to comply, the latter may terminate the contract.

- **Special conditions**

The day is counted from 12:00 a.m. to 12:00 a.m. and for a pitch from 5:00 p.m. to 10:00 a.m. Each started day is due.